SAN FRANCISCO BAY AREA RAPID TRANSIT DISTRICT 300 Lakeside Drive, P.O. Box 12688, Oakland, CA 94604-2688 510-464-6000

NOTICE OF MEETING AND AGENDA BART ACCESSIBILITY TASK FORCE (BATF)

March 22, 2018

A meeting of BART Accessibility Task Force (BATF) will be held on Thursday, March 22, 2018 from 2:00 p.m. -4:30 p.m. <u>The meeting will be held at East Bay Paratransit's</u> **location at, 1750 Broadway, Oakland, California 94612 in the community room.** The facility is served by public transportation. The nearest BART Station is the 19th Street Station and there are multiple AC Transit routes to the meeting site.

AGENDA

1.	Self-introductions of members, staff, and guests. (Information) BATF roll call and introductions of individuals present.	05 minutes
2.	Public comments. (Information) Opportunity to comment on items not on the agendas. (Two minutes per speaker)	05 minutes
3.	Approval of January 25, 2018 draft minutes and February 22, 2018 Draft minutes. (Information/Action)	05 minutes
4.	El Cerrito del Norte BART Station Project – Update. (Information/Action)	30 minutes
5.	New Cleaning Program at BART Stations. (Information/Action)	30 minutes
6.	Draft BART Accessibility Task Force (BATF) strategic goals for 2018 – Continued. (Information/Action)	40 minutes
7.	Explore state and federal grant opportunities to improve accessibility For the disabled. (Information/Action	05 minutes
8.	Member announcements. (Information/Action)	05 minutes
9.	Staff announcements. (Information/Action)	05 minutes
10.	Chairperson announcements. (Information/Action)	10 minutes

- 11. Future agenda topics Members suggest topics. (Information/Action) 10 minutes Next meeting scheduled: Thursday, April 26, 2018
- 12. Adjournment.

Please refrain from wearing scented products (perfumes, cologne, after-shave, etc.) to this meeting, as there may be people in attendance susceptible to environmental illness.

BART provides services/accommodations upon request to persons with disabilities and individuals who are limited English proficient who wish to address Board matters. A request must be made within one and five days in advance of Board meetings, depending on the service requested. Please contact the Office of the District Secretary's Office at 510-464-6083 for information.

Material attached for November 8, 2017 BATF meeting:

- January 25, 2018 minutes (draft)
- February 22, 2018 minutes (draft)
- BATF Goals 2018 DRAFT 03/12/2018 (emailed BATF members on 3-12-18)

Future Agenda Topics:

- 1. Detectable path of travel
- 2. Accessible Capital Request list update
- 3. Station announcements (emergency and non-emergency)
- 4. Announcements on board trains (not always clear or too load, or too low)
- 5. Elevators; odor concerns Clean-up efforts
- 6. Cone clutter
- 7. Best practice standards for constructions/BATF travel obstacles mitigation-Checklist
- 8. Status, updates of signage
- 9. Alternative travel options while elevators are out of service
- 10.Policies regarding using discount tickets versus Clipper Cards
- 11. Editing BART app to include information of construction of at stations
- 12. Train safety presentation
- 13.Path of travel (yearly update)
- 14. Why there is not more signage at the Fremont Station for the hearing loop system; signage on the platform
- 15.Surcharge on the BART paper tickets
- 16.BART Watch app; more details of what it is and how it works
- 17.Sharp's container in BART stations (for example: if diabetic and want to throw away the needle, what is the safest way at BART stations)
- 18.GDA (General Disability Awareness) pamphlet update-BART police status-Is it working?
- 19. Antioch eBART update
- 20.Fares for eBART and SVBX (Silicon Valley/Berryessa)
- 21.New paid area for elevators outside the paid area
- 22.Escalator modernization updates
- 23.Hayward project-maintenance
- 24.East Bay Paratransit Procedures
- 25. Elevator Mitigation Plan
- 26. Annual report of accomplishments
- 27.Update, establish annual, strategic goals
- 28.BART Treasury vehicles using the disabled parking spaces
- 29.Homeless efforts
- 30.El Cerrito del Norte Station project Update
- 31. Field trip to BART train control How the system works

SAN FRANCISCO BAY AREA TRANSIT DISTRICT ACCESSIBILITY TASK FORCE Draft Minutes

January 25, 2018

1. Self-Introductions of Members, Staff and Guests

Members:	Janet Abelson
	Randall Glock
	Janice Armigo Brown
	Peter Crockwell
	Don Queen – (ABSENT)
	Hale Zukas
	Clarence Fischer
	Gerry Newell
	Herb Hastings – (ABSENT)
	Alan Smith
	Larry Bunn
	Roland Wong
	Esperanza Diaz-Alvarez
	Debby Leung – (ABSENT)
	Catherine Callahan
	Valerie Buell
	Chris Mullin

BART Staff present: Bob Franklin, Elena Van Loo

Directors, Speaker(s), Guest Staff, and Guests of the Public:

Director Robert Raburn (BART Board of Directors) Carl Orman (BART Staff) Laura Timothy (BART Staff) Tim Chan (BART Staff) Naomi Armenta (Guest) Brandon Young (Guest) Mussie Gebre (Guest) **Emily Wikins (Guest)** Jacqueline Uranga (Guest) Wendy Yu (Guest) Jerry Grace (Guest) Audra Sysum (Antioch Alive - Guest) Nickole Bouslog (Antioch Alive - Guest) Jason Parks (Antioch Alive - Guest) Heidi Cash (CIL Berkeley - Guest) Lisa Washington (ASL Interpreter)

Daisy Moore (ASL Interpreter) Janice Dispo (Stenographer)

2. Public Comments

Mussie Gebre shared his concerns regarding deaf/blind people getting help and/or support from station agents, and the difficulties they face.

3. Approval of October 26, 2017 and December 13, 2017 Meeting Minutes

No opposition to Roland Wong's motion to approve the minutes of the October 26, 2017 meeting, with a second by Alan Smith.

Motion carries with one abstention from Larry Bunn, and noes from Peter Crockwell and Hale Zukas.

Hale Zukas stated that he voted against the minutes as he would prefer to see more details included within it.

No opposition to Alan Smith's motion to approve the minutes of the December 13, 2017 meeting, with a second by Janet Abelson.

Motion carries with abstentions from Larry Bunn and Brandon Young, and noes from Peter Crockwell and Hale Zukas.

4. BATF Holiday Reception - Debrief

Esperanza Diaz-Alvarez introduced the item and started by thanking all who were involved in organizing the reception and ensuring its success. She then invited members to share any questions, comments or suggestions they had.

Some of the comments shared:

- it was a well-attended event
- staff was very helpful with helping members get to the meeting room
- staff made sure some members were picked up by their Paratransit rides
- keep better track of guest list; make sure invites get sent to more staff
- performance or show for future receptions
- members appreciated the by-law review; hope it can be done yearly

No opposition to Alan Smith's motion to hold specially scheduled BATF meetings for November (Wednesday, November 14); and December (Wednesday, December 12) 2018, with a second by Esperanza Diaz-Alvarez.

Motion passes unanimously.

5. BART Homeless Effort Update

After the update given by Tim Chan, members were allowed to ask questions and/or share any concerns they had.

6. Station Access Mitigation Plan – Elevator outages or when entrances are blocked

After the presentation by Laura Timothy and Naomi Armenta, members were allowed to ask questions and/or share any concerns they had.

A discussion was held

7. BART Accessibility Improvements Program

After the presentation given by Carl Orman, members were allowed to ask questions and/or share any concerns they had.

A discussion was held.

8. BART Elevator Lobby LED Lighting Improvement Updates

After the update given by Carl Orman, members were allowed to ask questions and/or share any concerns they had.

9. Chairperson Announcements

Randall Glock announced that a BART police representative will be coming to a future meeting to give an update on the General Disabilities Awareness booklet. He is working on getting some construction tours scheduled.

The BART Board retreat is scheduled for February 8th and 9th. Travel reimbursement has been approved for members who are interested in attending.

10. Staff Announcements

Elena Van Loo gave a further update regarding the General Disabilities Awareness booklet. She relayed that Officer Hofstein stated that he is not personally aware of any issues or incidents in the field, and that officers tend to keep reference guides in their beat bag or locker for reference.

11. Member Announcements

Alan Smith provided a few project updates.

According to the East Bay Times, the construction project at Richmond BART entrance is complete.

The opening of the Milpitas and Berryessa stations has been pushed back to later in the year instead of in June, as originally planned.

The San Jose twin bore tunnel issue is expected to be resolved by April.

12. Future Agenda Topics

Update on hearing loops on Warm Springs line

13. Adjournment

The meeting adjourned to the next regularly scheduled meeting of Thursday, February 22, 2018, at 2:00 p.m., at 1750 Broadway, Oakland, California.

(The meeting adjourned at 4:21 p.m.)

DRAFT: BATF Goals 03-12-2018.doc BATF Goals 2018

- 1. In 2018, the BATF, in collaboration with BART staff will recommend station stair improvements as seen at El Cerrito Bart Station for an additional 3 BART stations:
 - a. Taskforce members will visit the El Cerrito station to witness the best practices in place:
 - i. Yellow smooth floor covering that extends about four feet from the top of the stairs
 - ii. Handrail extends back from the top of the stairs four feet.
 - b. Taskforce will suggest the yellow floor covering be textured for better practice using tactile instead of smooth.
- 2. In 2018, the BATF will further develop a working relationship with 1 agency through attending their task force meeting a minimum of 2 times within the 2018 year and will identify 2 shared issues to work on and report back to the Taskforce.
- 3. In 2018, the BATF will have adopted and implemented a Station Checklist that Taskforce members will use to monitor stations 3 times a year to evaluate the access needs and the current conditions of each and will report back to the taskforce:
 - a. Taskforce members will develop a station checklist.
 - b. Participating members will each choose 3 stations to monitor.
 - c. Chairperson and BART Staff will agendize the date Taskforce members will report back to the Taskforce.
- 4. In 2018, the BATF will confirm that accessibility features have been included as agreed to by staff:
 - a. Tour 2 eBART stations
 - b. Tour New stations when they open to the public
 - c. Tour New Fleet of the Future Trains in service
- 5. In 2018, the BATF will review BART Facility Standards, make recommendations and/or give feedback on projects and plans brought before the Taskforce by BART staff
 - a. Examine detailed project plans on both remodeling and new construction
 - b. Examine new technology
 - c. Propose changes/revisions as appropriate
- 6. In 2018, the BATF will work with BART Staff to make BART more accessible and safer for seniors and people with disabilities:
 - a. Advise BART Board of Directors and Staff on capital improvement project list as prioritized by the BATF relative to those projects that will have the greatest impact
 - i. Form a committee as needed to draft a recommendation letter.
 - ii. Agendize presentations from Staff and request recommendations from staff on what is needed from the Taskforce to assist BART in making these improvements.